



DMA Guide for Parents/Guardians:

Option B

(iPadOS PLD)

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Section 1: What is After-School DMA Parent Option B and How It Works

In today's digital age, personal learning devices (PLDs) have become an integral part of education. While these devices offer immense opportunities for learning and growth, it is crucial to ensure they are used safely and responsibly during school hours, while also allowing for more freedom outside of school. This is where our Device Management Application (DMA) comes in.

Option B of our DMA is designed to provide a structured digital environment during school hours while offering more flexibility outside of school. It features:

1. Adherence to school settings during school hours (which are defined by the school), ensuring your child's/ward's focus on learning.
2. No restrictions after school hours, allowing for more independent and flexible device use.
3. No enforced sleep hours, giving you and your child/ward the freedom to manage rest times as you see fit.

What this guide covers: This guide explains the key features of Option B, to help you understand how it works to create a balanced digital environment that combines school-time structure with after-school flexibility.

Working together with the school: By choosing this option, you are taking an important step in supporting your child's/ward's educational needs during school hours while also fostering their ability to manage their own device use responsibly outside of school.

During school hours, school-set rules apply and cannot be changed by parents/guardians during this time.

After school hours, your child/ward has unrestricted access to the internet and all applications. As the DMA will be disabled, it will not be able to provide web content filtering to protect your child/ward from inappropriate content.

Your child/ward will also be able to install any applications from the App Store after school hours using a personal Apple Account. These applications will only be accessible after school hours.

Under Option B, **Sleep Hours will not be set on the PLD**, which means your child/ward will have unrestricted access throughout the night until school hours begin the next morning.

	Option B
Protects your child/ward from objectionable content	Web content filtering during school hours includes, but is not limited to, the following categories: • Violent/extremist content • Sexual/pornographic content • Gambling-related content No content filtering at all after school hours.
Reduce distractions from learning through control of applications	1. Parents/Guardians and/or child/ward will be able to install additional applications after school hours. 2. Applications installed by parents/guardians and/or child/ward after school hours will not be accessible during school hours.
Limit screen time	No screen time restrictions after school hours.

Section 2: DMA Features

2.1 Web Content Filtering

During school hours, your child's/ward's PLD will be protected by **Jamf Safe Internet**. If your child/ward visits a restricted site, the following block screen will appear.



There will be no web content filtering in place **after school hours**.

2.2 Application Control

Access to the applications on your child's/ward's PLD **during school hours** will be managed by the school.

The App Store will be available **after school hours** and your child/ward can access it to install any application on the App Store. Applications installed by your child/ward will not be visible **during school hours**. Refer to Section 3 for more information on installation of applications.

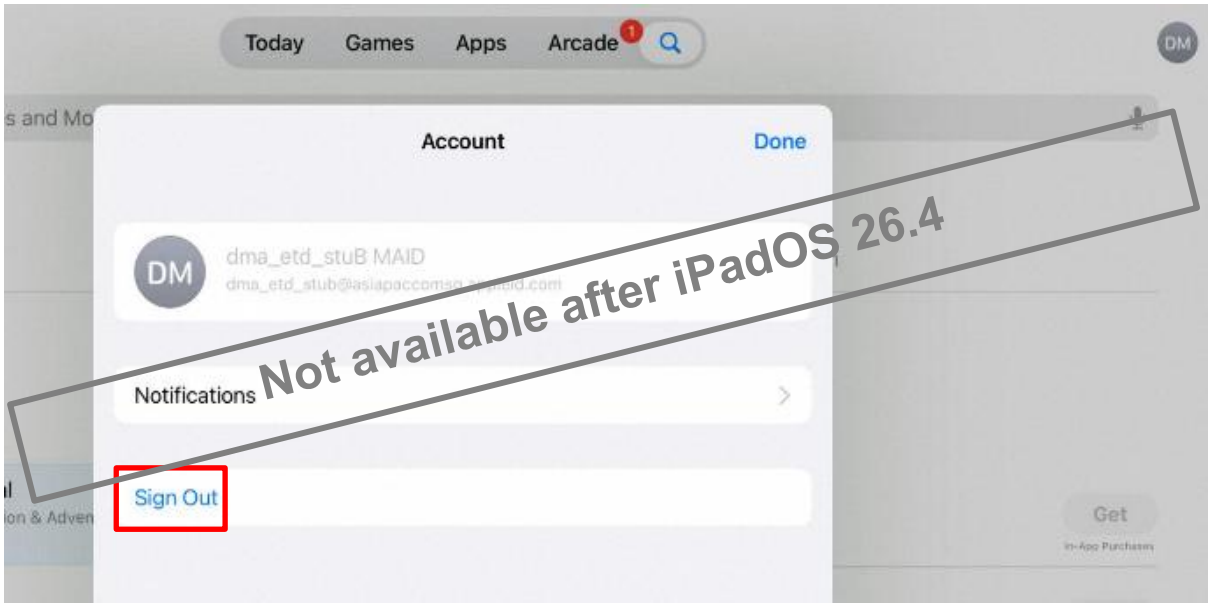
Section 3: Installation of Applications

Under Option B, your child/ward will be able to download, install and access applications **after school hours.** This section walks you through how to sign in to the App Store with a personal Apple Account so that your child/ward can download and install applications after school hours.

Note:

1. **This section has been rewritten in September 2026 to reflect interface changes and the updated process resulting from changes introduced by Apple.**

2. From iPadOS 26.4 onwards, the **"Sign Out"** button that previously allowed your child/ward to toggle between the School Managed Apple Account and a personal Apple Account directly in the App Store is no longer available:



3. Two Apple Accounts are required on your child's/ward's PLD:

    a. **School Managed Apple Account (provided by your child's/ward's school):** Remain signed in with this account under **"Settings"** on the PLD to use the 200GB of iCloud storage for app data backup.

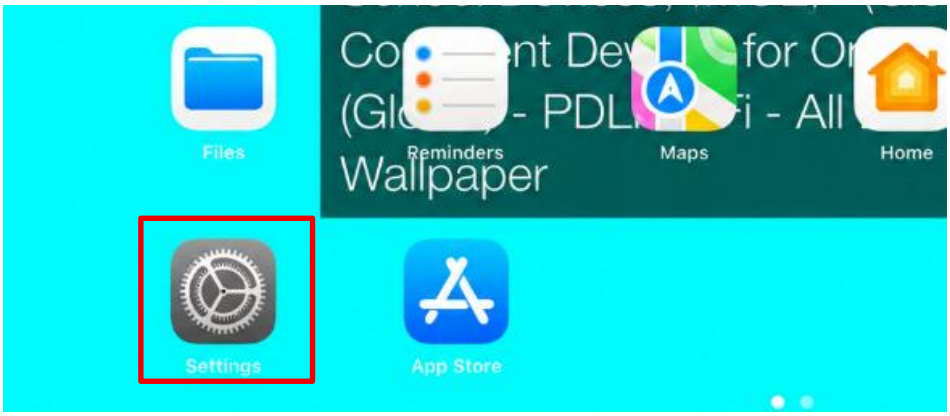
    b. **Personal Apple Account:** Remain signed in with this account under the **App Store** to download and install applications after school hours.

4. Please follow the steps below to complete the one-time setup to enable both Apple Accounts to coexist on the PLD.

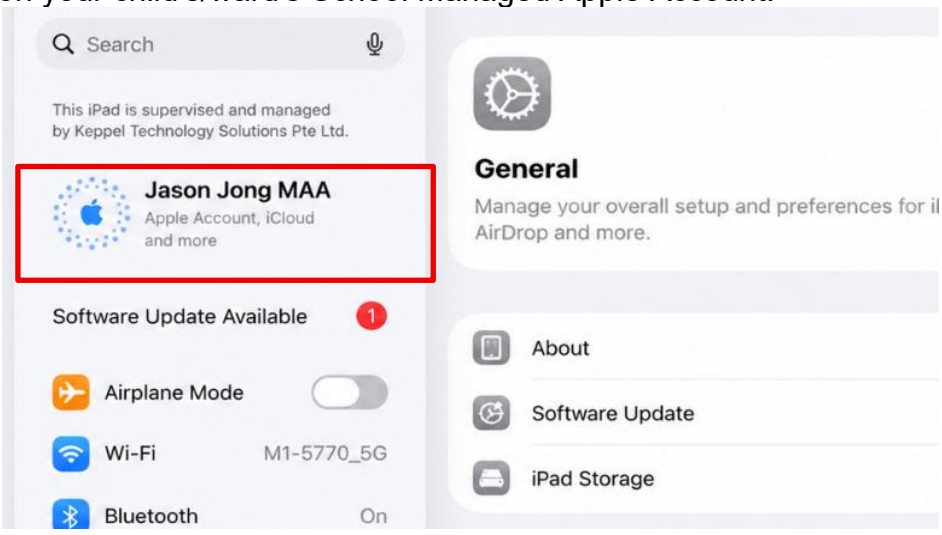
Please also note that the **Jamf Trust** and **Jamf Student** apps, along with the required configuration profiles, will remain installed on the PLD to ensure that the device continues to be properly managed in accordance with school guidelines.

Step 1: Open **Settings**  on your child's/ward's PLD and verify that it is currently signed in with his/her **School Managed Apple Account** (in this example, it is "Jason Jong MAA" with an account email address). If you are unsure of the account email address, please check with your child's/ward's School DMA Admin.

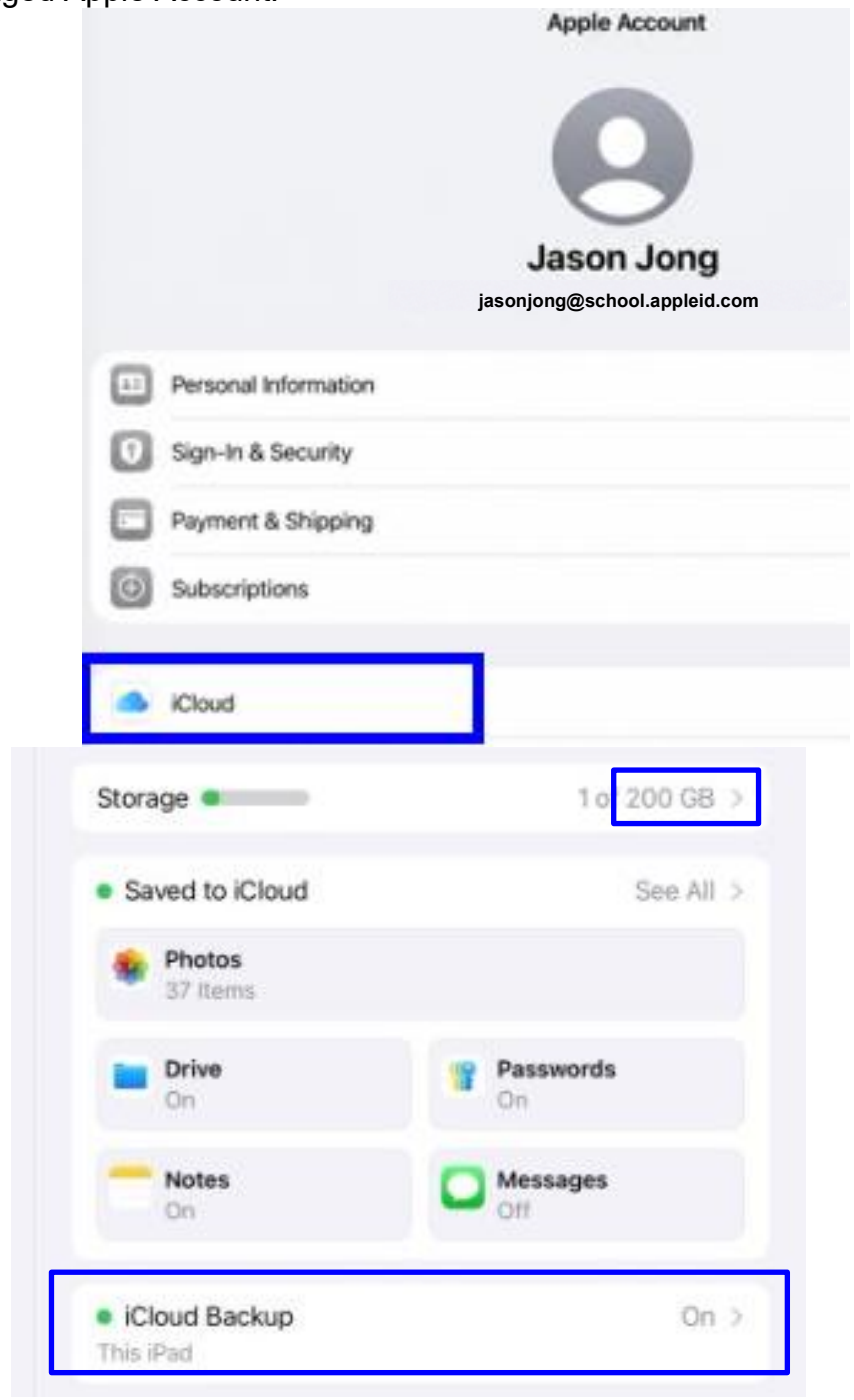
Note: The Apple Account settings are always locked ("greyed out") during school hours but will become accessible after school hours.



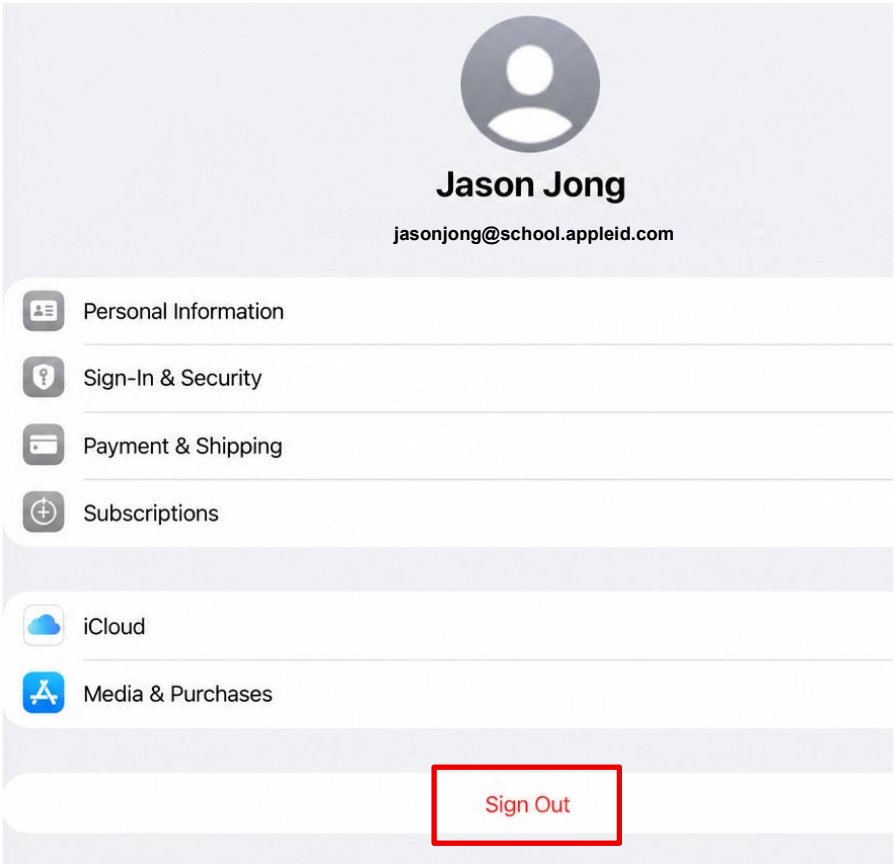
Please tap on your child's/ward's School Managed Apple Account:



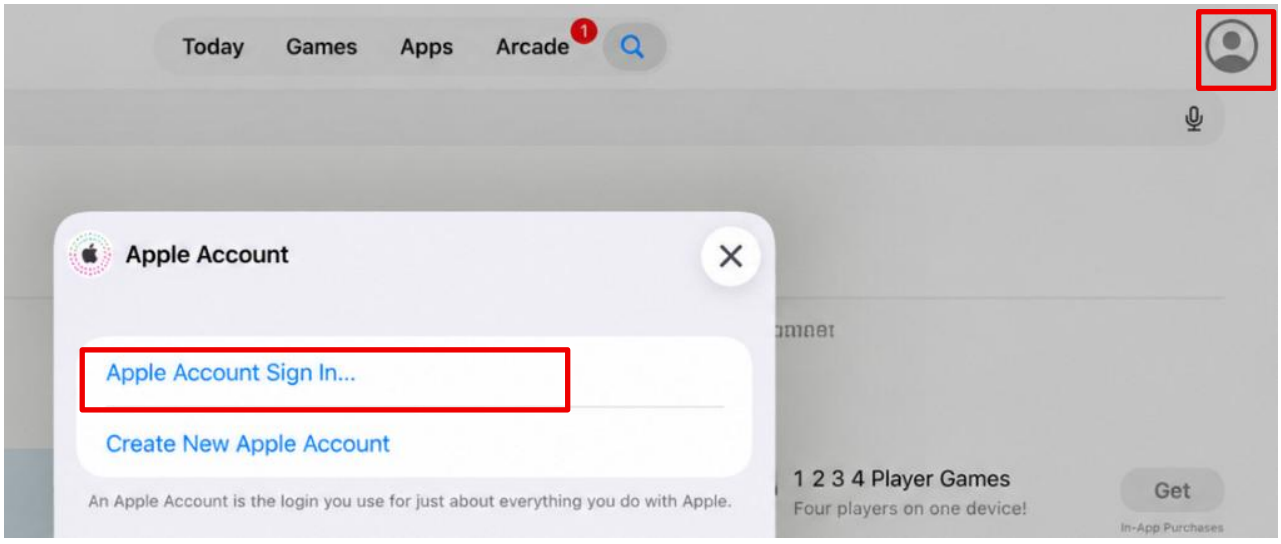
Step 2: Before proceeding to sign out, make sure that all required data has been fully backed up or synced to iCloud.
Tap **"iCloud"** to verify that **"iCloud Backup"** is switched on and that all app data has been synced to the 200GB iCloud storage provided by the School Managed Apple Account:



Once confirmed that the backup or sync is completed, tap "**Sign Out**".



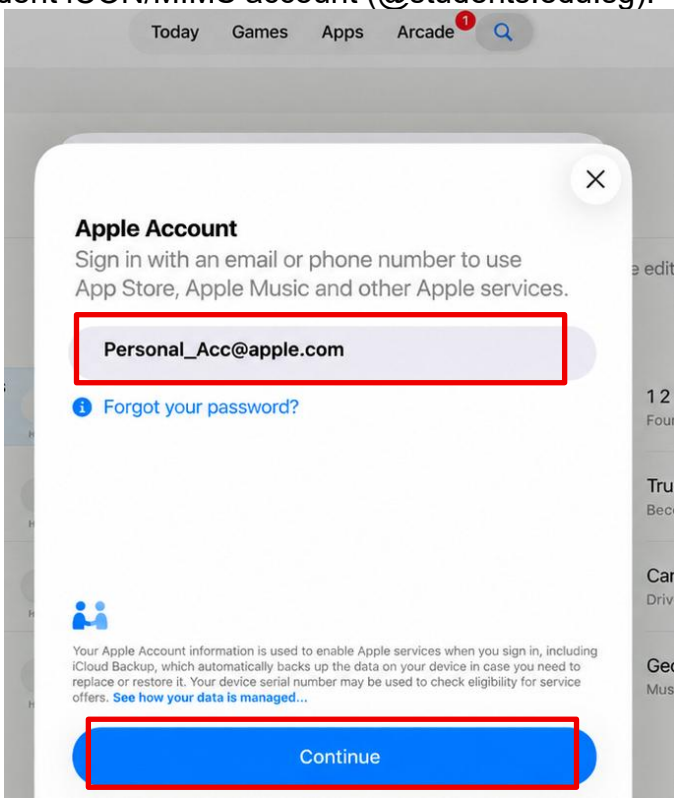
Step 3: Proceed to **App Store** . Tap the **account/profile icon** at the top-right. Select **"Apple Account Sign In"**.



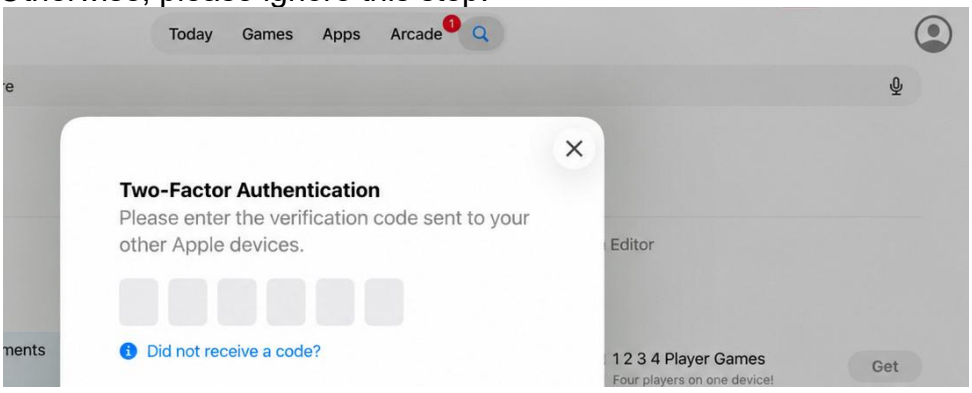
Step 4: Log in with a **personal Apple Account** (in this example, it is "Personal_Acc@apple.com") and password to be used for downloading and installing applications. Tap **"Continue"** to proceed.

Please note that:

a. It can be either your own Apple Account or your child's/ward's personal Apple Account.
b. It **cannot** be your child's/ward's School Managed Apple Account or Student iCON/MIMS account (@students.edu.sg).



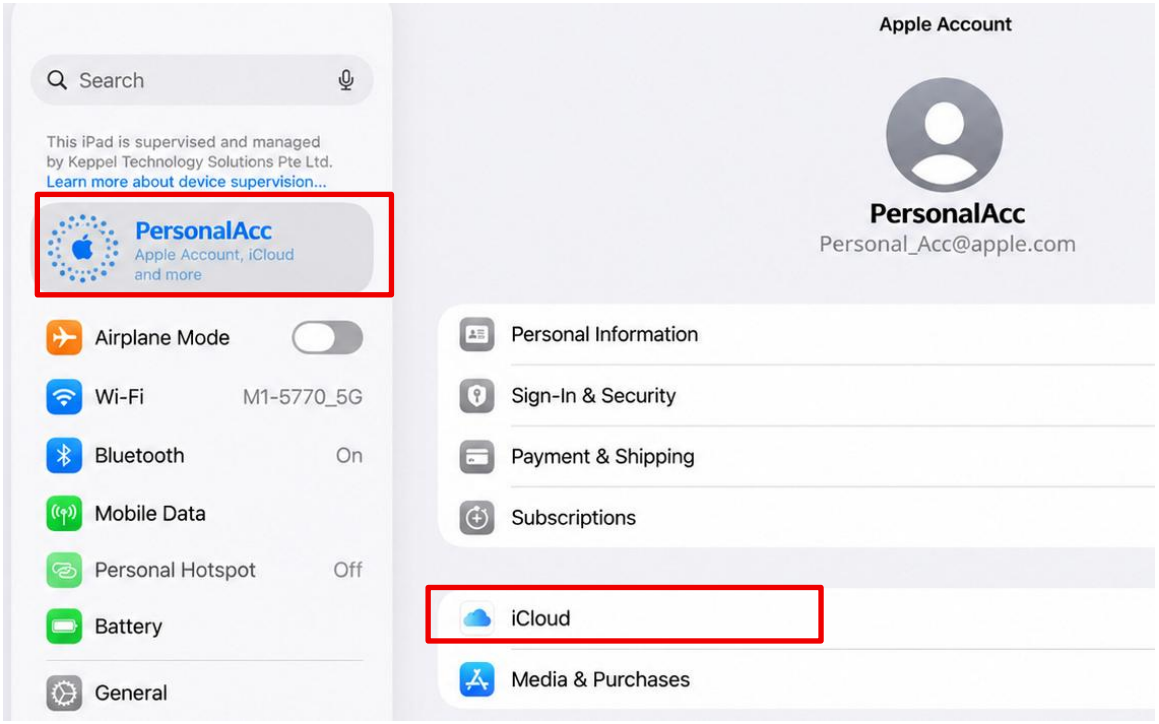
Step 5: Enter the two-factor authentication (2FA) verification code if you or your child/ward have previously enabled 2FA for the personal Apple Account. Otherwise, please ignore this step.



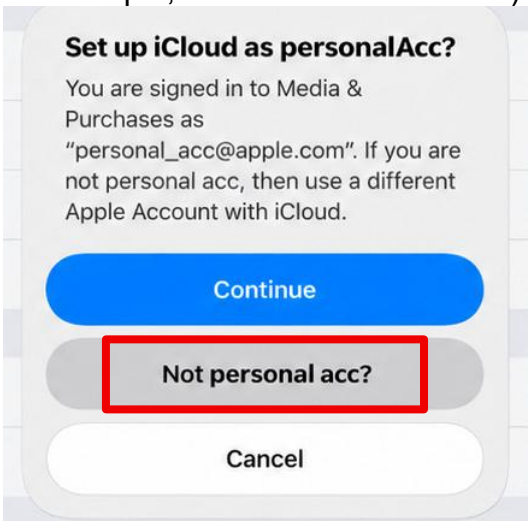
You have completed the personal Apple Account sign-in under the App Store. Please do not sign out.

Step 6: Please return to **"Settings"**  to help your child/ward sign back in to their **School Managed Apple Account**.

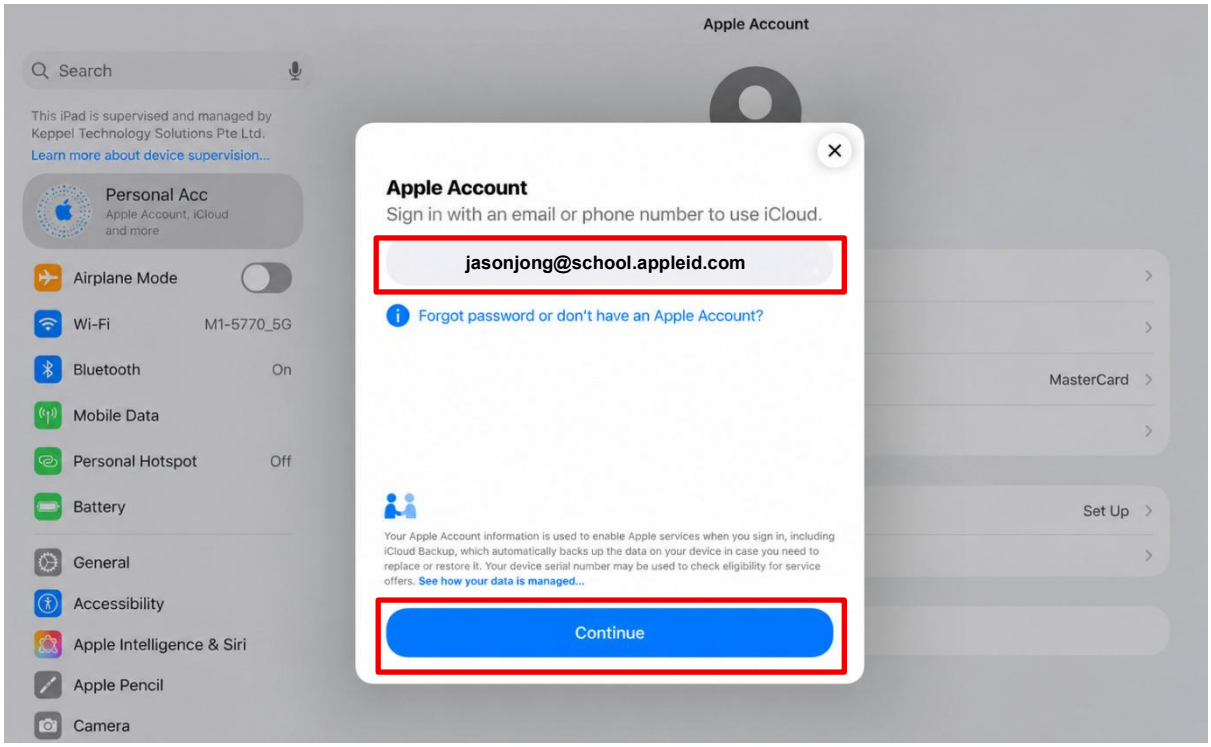
Tap the **Apple Account** (which is now showing the personal Apple Account, as enforced by Apple — please note that we do not want to sign in with this account under "Settings"), then tap **iCloud**.



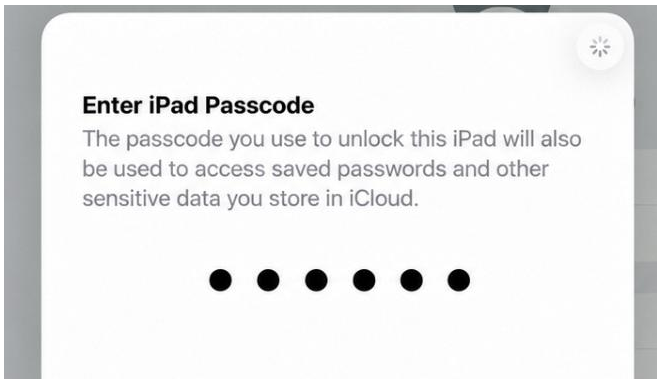
Step 7: If the prompt below appears, tap "**Not <Your personal Apple Account name>"** (in this example, it is "Not Personal Acc").



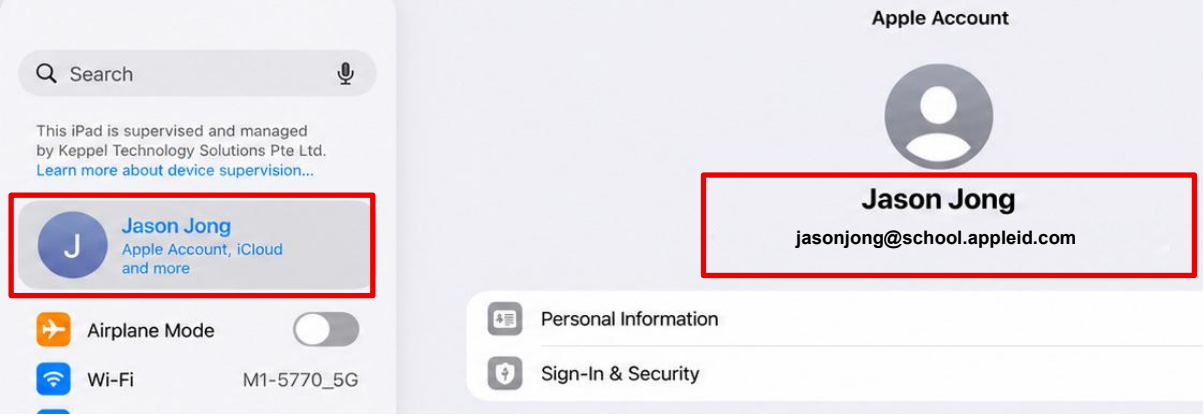
Step 8: Enter your child's/ward's School Managed Apple Account used for iCloud (in this example, jasonjong@school.appleid.com), then tap **"Continue"**.

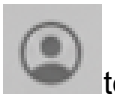


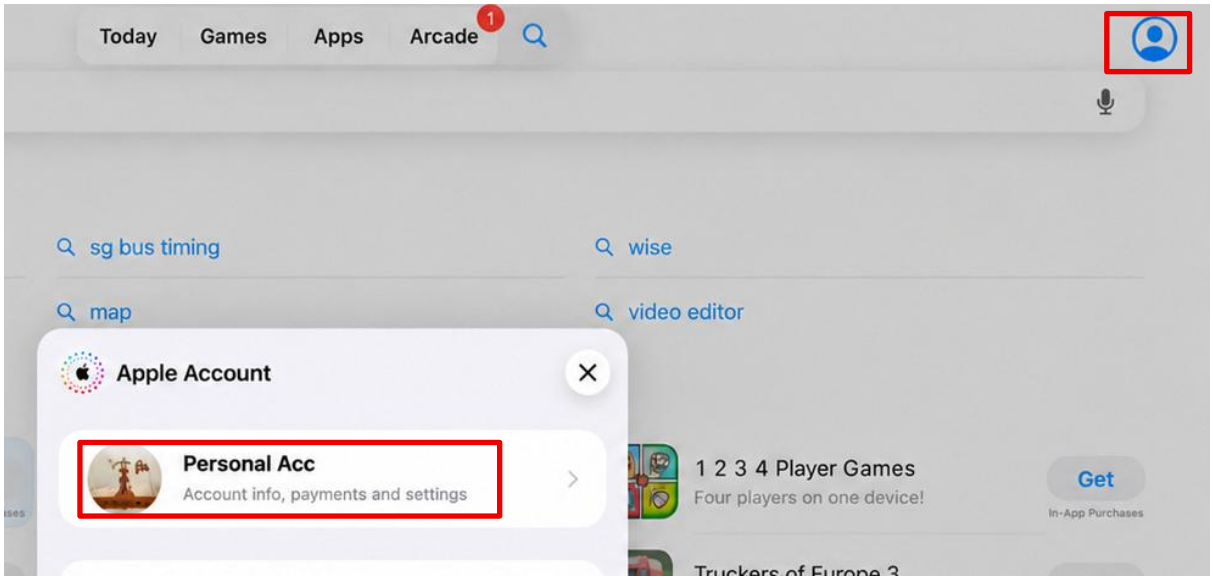
Step 9: Enter the iPad Passcode when prompted. This allows the PLD to complete the iCloud sign-in and sync the backed-up data.



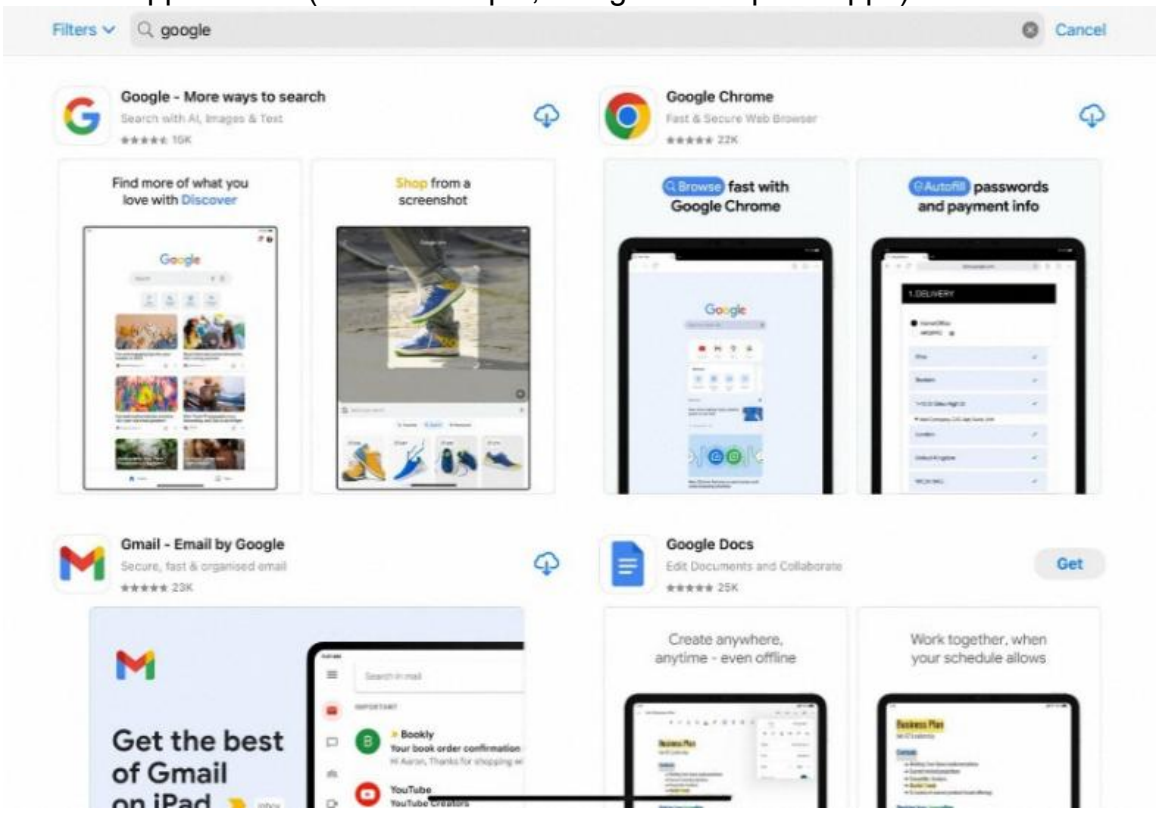
Step 10: Verify that the **Apple Account settings** now show your child's/ward's **School Managed Apple Account** (in this example, it is “Jason Jong”):



Step 11: Open the App Store to check that it remains signed in with the personal Apple Account (in this example, it is “Personal Acc”); tap the account/profile button  to confirm:



Step 12: Your child/ward can now browse the App Store to download and install applications (in this example, Google Workspace apps).



Note:
Apps installed after school hours will only be visible and accessible during that time and will remain inaccessible during school hours.

It is important to be aware that spending an excessive amount of time using devices is unhealthy and that it is important to monitor your child's/ward's device usage after school hours to ensure they maintain a healthy balance of age-appropriate activities. You can refer to the Parenting for Wellness toolbox (https://go.gov.sg/pfw-toolbox-for-parents) for strategies and tips.

We have come to the end of the Guide. If you have other questions, including changing after-school DMA parent options, please contact the respective school's DMA Admin.